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**U.S. PATENT DOCUMENTS**

Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date if Appropriate

**OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)**

/A.Z./		Telecom Products Document, Telecommunications, ICP Corp., 2001-2002
/A.Z./		Steven Cox, <i>Discriminative Techniques in Call Routing</i> , School of Information Systems, University of East Anglia, Norwich NR4 7TJ, U.K. (April 2003)
/A.Z./		Stephen Cox and Gavin Cawley, <i>The Use of Measures in Vector Based Call-Routing</i> , School of Information Systems, University of East Anglia, Norwich NR4 7TJ, U.K. (September 2003)

EXAMINER	/Amal Zenati/	DATE CONSIDERED	01/30/2008
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